



Technical Program Manager

WhiteSpace Health is eagerly seeking a Technical Program Manager to work in a client-facing role and also cross functionally with internal Engineering and Product teams to successfully bring order and clarity to complex technical matters around our award winning HCIT products. If you have the ability and passion to bring global teams together, set timelines and project plans, create technical specification documents, iterate with our engineering & product teams to facilitate the implementation product, you'll love growing with us!

****This is a Remote, Work from Home position - and will stay that way****

What We Have For You:

- Manage technical product implementations from start to finish, including creating and managing project timelines, developing technical specifications for the implementation, and performing analytics on the health of the product
- Meet with customers before, during, and after the product implementation to ensure workflow and technical solutions function according to specifications
- Design and document complex industry disrupting solutions.
- Deliver outstanding results through constant cross-functional communication, conflict resolution and decision making
- Run process and meetings that accelerate cross-functional team development and release velocity
- Be accountable for schedules and report progress regularly to all stakeholders while mitigating risks along the way
- Ensure the quality and completeness of product and project requirement documents
- Be an advocate for agile development best practices across the organization
- You help inspire vision, collaboration, and action toward the desired business outcomes across multiple groups

Your Experience:

- 5+ years experience in a customer facing, Program and/or Project Management role focused on Healthcare base technology products
- Proven experience with software product implementations and rolling out new SaaS product to clients
- Successful track record of managing multiple, concurrent projects cross functionally to ensure timelines are realistic, do not drift, and are completed on time
- Familiarity with the use of task management tools and software. Expertise in MXS Excel and PPT are a MUST
- Strong Ability to be able to use clear, simple language to translate business needs into technical requirements